



Parkhead Housing Association

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Scottish Housing Regulator

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Chief Executive Officer: Aileen McGuire

Honorary President: John Ferguson MBE JP Rtd

Dear Madam / Sir

Annual Assurance Statement

At the Board meeting on 27th October 2021 the Board of Parkhead Housing Association met and considered an assessment regarding compliance with regulatory requirements as set out in section 3 of the regulatory framework . The assessment was based on an external review carried out by consultant Linda Ewart which was procured as part of the Association's regulatory engagement.

Following this meeting the Board confirms that to the best of their knowledge Parkhead Housing Association is compliant with the requirements of Chapter 3 of the Regulatory Framework and the Standards of Governance and Financial Management notwithstanding that some areas of service delivery suffered during the covid year.

From our work with Linda Ewart we have an improvement plan to drive towards best practice across all areas and following our disappointing covid year Tenant Satisfaction Survey, an action plan to improve service delivery, and are also working with Oasis consultants on both business planning and in house culture.

The Board also agreed a position and initial course of actions regarding the duties and requirements of social landlords in relation to the collection and application of data relating to equalities to inform our decion-making.

Yours sincerely

John Buchanan

Chair

'Good homes - balanced communities'

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